

DB Elite Auto Vehicle Rental Agreement

Fleetwide terms | Version September 28 2026 Revision 3

This Agreement governs each vehicle rental supplied by DB Elite Auto through its confirmed reservation and electronic signing process. It applies to all vehicle models in the fleet. No handwritten entries, blanks, or selections are required in this document. The linked reservation identifies the renter, vehicle, dates, prices, and applicable selections.

1 Parties and reservation records

“Company,” “we,” and “us” mean the rental supplier operating as DB Elite Auto identified in the confirmed reservation. “Renter” and “you” mean the primary renter identified in that reservation who electronically signs this Agreement. “Vehicle” includes the assigned vehicle, keys, accessories, equipment, and any agreed replacement. An additional driver is authorized only after our written approval and completion of applicable verification and coverage requirements; approval alone does not make a nonsigning driver a party to this Agreement.

The confirmed Wheelbase reservation, itemized quote accepted before payment, disclosed cancellation policy, approved driver list, coverage documents, and any vehicle-specific addendum supplied and accepted before pickup form the “Reservation Record.” That record is incorporated into this Agreement and supplies the trip-specific information without requiring entries here. Wheelbase is the booking platform; this Agreement does not represent that Wheelbase is the insurer or vehicle owner.

2 Order of terms and acceptance

Applicable law and nonwaivable consumer rights control. Coverage and damage-waiver documents govern their respective protection, exclusions, limits, and claims procedures. Within those limits, an expressly accepted vehicle addendum controls a specific vehicle issue, the Reservation Record controls prices, dates, locations and selections, and this Agreement supplies the general terms. Later website changes or undisclosed fees do not change an existing rental. Material changes require agreement in writing, including through the booking platform.

Your electronic signature is associated with your Reservation Record and this version of the Agreement. You agree to electronic delivery and retention of the rental records and may download or request a copy. Signing does not itself guarantee availability or authorize access before the booking is confirmed and release conditions are satisfied.

3 Driver eligibility and vehicle release

Every driver must be at least 21, hold a valid United States driver’s license appropriate for the Vehicle, and complete verification for each trip. Stricter requirements disclosed for the Vehicle or applicable coverage must also be met. Provide accurate information and tell us promptly of any license suspension, coverage lapse, or eligibility change. No unapproved person may drive. We may withhold release for unmet requirements, false information, nonpayment, or an unsafe or unlawful proposed use; any refund is determined under the accepted terms and applicable law.

4 Rental period and permitted use

The rental begins at the confirmed pickup time when the Vehicle is made available as agreed. Taking early possession requires approval. Return is due at the confirmed date, time, and location. Extensions and location changes require our written approval before the existing return deadline and must include any necessary coverage extension and payment. A request, unanswered message, or attempted payment is not approval.

Use the Vehicle lawfully on suitable public roads within the geographic area authorized by the Reservation Record and applicable coverage. Travel outside the United States requires our advance written approval and confirmed applicable coverage. Do not drive under the influence, while impaired or distracted, or with an invalid license. Do not race, conduct speed contests, use a track, drift, perform burnouts or launch-control starts, drive off road, overload, tow without permission, subrent, transfer possession, tamper with equipment, or use the Vehicle for unlawful activity.

Rideshare, delivery, courier work, carrying passengers for compensation, and other commercial driving are prohibited unless specifically authorized in writing for this Vehicle and trip with applicable platform eligibility and coverage confirmed. This Agreement alone does not authorize gig-platform use. Use seatbelts and legally required child restraints, obey occupancy limits, and never leave children or animals unattended.

5 Prices and payment

Pay the full rental amount shown in the accepted Reservation Record when booking. The applicable daily or weekly rate, billing periods, approved discounts, delivery charges, protection charges, taxes, and any security deposit are disclosed there. A security deposit or card authorization is separate from rental payment. A discount or upgrade applies only if recorded in the accepted reservation; no coupon, nonrefundable selection, or unselected extra is implied by this Agreement.

You also owe properly documented post-trip amounts authorized by this Agreement and the accepted Reservation Record, subject to law. We will provide an itemized statement and reasonable supporting documentation. Payment of a charge does not make it nonrefundable if a correction is warranted. Any card-on-file charge must comply with the payment authorization you provided, payment-network rules, and law. This Agreement is not permission for unlimited or unsupported charges and does not waive your right to dispute an error.

6 Security deposit

The deposit amount and timing are those disclosed in the Reservation Record. A hold reduces available funds but is not necessarily a charge. We may apply a deposit only to amounts lawfully due, with an itemized accounting, and will release the unused balance according to the disclosed platform terms and applicable law. Bank processing may delay availability after release. A deposit is neither insurance nor a maximum liability limit. You remain responsible for amounts lawfully due beyond it; we will not retain more than is owed.

7 Cancellation and changes

The cancellation, no-show, early-return, modification and refund policy displayed and accepted for your booking governs. Any expressly selected nonrefundable discount is governed by that disclosed policy, including mandatory grace periods and refund rights. This document does not impose a different cancellation schedule or duplicate cancellation fee. Contact us through the booking platform or the contact details in this Agreement to request a change. If we cannot supply the Vehicle and you decline an offered substitute, we will refund unprovided rental services as required by the applicable terms and law.

8 Coverage requirements

Before release, maintain either an eligible rental protection or insurance option arranged through the booking process, or your own applicable coverage accepted by us. Acceptance of personal coverage requires evidence that it applies to the actual Vehicle, all approved drivers, the entire rental period, the geographic area, and the intended use, including physical damage and legally required liability protection. Eligibility, deductibles, limits, and exclusions are determined by the actual policy or protection contract, not by this Agreement. Do not assume a personal policy, credit-card benefit, or another platform's protection covers this rental.

Providing an insurance card, certificate, or policy number, or our reviewing it, is not a guarantee of coverage. Notify us immediately if coverage is cancelled, suspended, exhausted, or otherwise unavailable. Do not continue using the Vehicle without an approved solution. A security deposit does not replace coverage. Nothing here relieves the Company of insurance or other obligations imposed on it by law, or changes statutory insurance priority.

9 Personal insurance denial and direct payment responsibility

IF YOU ELECT TO RELY ON YOUR OWN INSURANCE OR OTHER PERSONAL COVERAGE, YOUR DUTY TO PAY AMOUNTS LAWFULLY OWED UNDER THIS AGREEMENT IS INDEPENDENT OF WHETHER THAT PROVIDER ACCEPTS OR PAYS A CLAIM. A DENIAL, EXCLUSION, LAPSE, CANCELLATION, DEDUCTIBLE, INSUFFICIENT LIMIT, INSOLVENCY, DELAY, OR OTHER FAILURE TO PAY DOES NOT, BY ITSELF, CANCEL OR REDUCE THAT DUTY.

You remain personally responsible to DB Elite Auto for the unpaid portion of your contractual obligations, including vehicle damage and related recoverable costs described below, subject to applicable law and any valid waiver or protection limiting your responsibility. You may pursue your insurer separately. We are not required to obtain a final judgment against your insurer before requesting payment from you, except where law or an applicable protection contract requires otherwise. An insurer's denial does not by itself establish that a charge is valid or determine its amount.

We will credit all payments, recoveries, and valid waivers applicable to the same loss. You will not be charged twice. If we receive overlapping payments after you pay, we will promptly account for them and refund or otherwise credit the excess to the party entitled to it. You retain any applicable rights to challenge the claim, obtain coverage, or seek reimbursement.

10 Vehicle loss and damage

Except to the extent prohibited by law or reduced by applicable protection, you are responsible for new loss, theft, and physical damage occurring while the Vehicle is in your or your permitted users' custody, including collision, vandalism, glass, wheels, tires, roof, interior, underbody and accessory damage, whether or not another person caused the event. You are not responsible for documented pre-existing damage, ordinary wear, a latent defect or mechanical failure not caused or worsened by misuse, loss after a properly completed return, or loss caused by the Company's negligence or wrongful conduct.

Responsibility is limited to reasonable, documented and legally recoverable amounts. Repair claims must reflect the damage attributable to the rental, without unrelated improvements or betterment. Total-loss or unrecovered-theft claims are based on substantiated pre-loss actual cash value, reduced by salvage and applicable recoveries, not an arbitrary replacement price or outstanding loan balance. Valid protection limits and statutory restrictions remain controlling.

11 Related costs and third party claims

Where caused by a loss for which you are responsible and recoverable by law, charges may include reasonable towing, recovery and storage; necessary appraisal costs; proven diminution in value not already included in repair or total-loss recovery; and documented net loss of rental use for a reasonable repair or replacement period. We must mitigate loss and substantiate these charges. Loss of use is not automatically the maximum retail rental rate, and overlapping amounts will not be collected. No automatic damage penalty, undisclosed administrative fee, or arbitrary replacement markup is created by this Agreement.

To the extent permitted by law and applicable coverage, you will reimburse the Company for third-party claims, judgments, reasonable settlements, and reasonable defense expenses caused by your or your authorized users' negligent or wrongful use of the Vehicle or material breach of this Agreement. This does not require you to indemnify the Company for its own negligence or wrongful conduct, waive an injured person's rights, or override an insurer's defense duties. We will give prompt notice and a reasonable opportunity to participate through your insurer; a settlement imposed on you must be reasonable and may not enlarge your obligations without consent.

12 Insurance and damage waiver boundaries

This Agreement is not an insurance policy or a collision damage waiver and makes no promise that every loss is insured. Any insurance, protection plan, or separately offered damage waiver applies only under its actual terms and required disclosures. We cannot withdraw a valid protection merely by asserting a breach that does not permit withdrawal under that protection and law. No provision excludes protection for ordinary negligence where that exclusion is prohibited. Nothing waives liability, coverage, refunds, notices, or remedies that cannot lawfully be waived.

13 Accidents theft and breakdowns

For an emergency or injury, call 911 first and move to safety if you can do so safely. Notify police when required and promptly report a crash, theft, vandalism, impoundment, or material damage to us and the applicable claims provider. Exchange legally required information, obtain available witness and incident details, and take photographs when safe. Be truthful and cooperate with reasonable investigation and claims requests; do not make unauthorized settlements or releases on our behalf.

Do not continue driving with a serious warning, unsafe tire, overheating, fluid leak, or damage that may worsen. Contact the support or roadside provider identified in the reservation and notify us. Do not authorize nonemergency repairs or towing without approval. If immediate action is reasonably needed for safety or to prevent further loss and we cannot be reached, use reasonable assistance and retain receipts. Report any warning or mechanical concern promptly, and preserve relevant records.

14 Condition records and routine care

Inspect the Vehicle at pickup and return and take clear timestamped photos of its exterior, interior, wheels, existing damage, odometer and fuel. Report discrepancies before driving when reasonably possible; reporting later does not automatically make you liable for a pre-existing condition. Our inspection and photographic records may be used with other evidence, but are not conclusive by themselves. We may identify concealed damage after return with supporting evidence; an unlimited delay in inspection does not extend your custody.

Use the fuel specified for the Vehicle, observe tire and warning instructions, secure keys, lock the Vehicle, and close windows and any roof when unattended or exposed to weather. Exercise special care around curbs, ramps, parking stops, and roof mechanisms. Do not modify, repair, disable, or remove vehicle equipment without permission. Do not smoke or vape in the Vehicle. Pets require advance approval, subject to applicable service-animal rights. Ordinary use and reasonable cleaning are distinguished from damage or excessive soiling.

15 Mileage fuel and cleaning

The included mileage and billing basis are stated in the Reservation Record. Standard daily rentals include 200 miles per rental day for the Fiesta, Focus, EcoSport, Escape, Civic, Sentra, Versa, Kicks and Grand Caravan, and 100 miles per rental day for the Levante, GLE, Escalade and Corvette, unless an expressly accepted reservation provides a different allowance. Mileage is pooled across the rental period.

Excess mileage is charged only at a rate disclosed and accepted before the rental. If no excess-mileage rate was disclosed and accepted, this Agreement does not create one. Return the Vehicle with the same fuel level documented at pickup. Any permitted refueling charge must reflect the reasonable cost of replacement fuel plus only a separately disclosed and accepted service charge. No undisclosed fixed fuel penalty applies.

Remove belongings and rubbish and return the Vehicle in substantially its pickup condition, allowing for ordinary wear and normal cleaning. Excessive cleaning, smoke remediation, missing keys or equipment, and misuse-related repairs may be charged at reasonable documented cost where legally recoverable. No fixed cleaning or smoking penalty is created here. Do not use an automatic car wash when prohibited by the Vehicle instructions.

16 Pickup delivery and completed return

Pickup and return may be in person or contactless, as confirmed for your reservation. Follow the provided pickup and return instructions and use only the confirmed locations. Airport delivery to Washington Dulles International Airport or Ronald Reagan Washington National Airport is \$125 once per rental when selected, unless a different charge was expressly agreed before booking. Additional airport or parking charges apply only if disclosed and accepted; this document does not create them.

Return to the pickup location unless another location is expressly confirmed. For airport delivery, return to the Vehicle's original base location is allowed only if selected and approved in the Reservation Record. Return is complete when you park lawfully in the authorized place by the agreed time, secure the Vehicle, return the key as instructed, and notify us through the booking channel. Our later inspection does not extend the rental solely because we are not physically present. An unsafe, inaccessible, unapproved, or unsecured drop-off is not a proper return; contact us immediately if instructions cannot be followed.

17 Late return and recovery

Notify us before the return deadline if you may be late. A return at least 30 minutes late incurs one additional day at the agreed daily rental rate, with another day for each further 24 hours of continued unauthorized possession, to the extent enforceable under applicable law. For a weekly rental, use only the disclosed extension or daily rate; no undisclosed rate is created. This charge does not approve an extension or extend insurance. We will not also charge loss of use for the same period and same loss. Unused time is not automatically refundable except under the accepted policy or law.

If the Vehicle is overdue, abandoned, used unlawfully, or materially endangered, we may terminate permission to use it and seek its lawful recovery, with any notices required by law. No recovery may breach the peace or unlawfully disable an occupied or moving vehicle. Recoverable expenses must be reasonable and documented. A late return alone is not a contractual declaration that a crime occurred.

18 Tolls citations and charges after return

Each Vehicle comes with an E-ZPass transponder. Tolls are not included in the rental price. You agree to reimburse DB Elite Auto for actual E-ZPass and toll-by-plate charges billed to us for your rental, and for parking tickets, traffic or camera citations, fines and lawful related penalties attributable to your or your permitted drivers' use. This obligation continues after return, final payment and deposit release, including notices received later by mail or electronically. We will provide an itemized invoice and available toll records or notices; you agree to pay by its reasonable stated deadline. Card charges remain subject to Section 5. We may lawfully identify the responsible renter to authorities. No duplicate payment, charge caused by our error, or undisclosed processing fee is owed; applicable rights to contest citations and errors remain preserved.

For a damage or other post-trip claim, we will provide an itemized demand identifying the basis, supporting documents reasonably available, payments or credits, and a reasonable payment deadline. You may request clarification or dispute an error. The parties will cooperate in good faith on insurance claims and legitimate disputes. Collection expenses and reasonable attorney fees may be recovered only to the extent authorized by this Agreement and allowed or awarded under applicable law; no predetermined collection percentage or penalty interest applies.

19 Property privacy and vehicle data

Remove personal property and unlink personal devices at return. We are not an insurer of belongings left in the Vehicle, but this does not excuse our negligence or duties imposed by law. We will handle found property reasonably and arrange return at an agreed actual shipping cost. Do not leave sensitive documents, access credentials, or valuables in the Vehicle.

Vehicles may have factory connectivity or fleet location and diagnostic equipment. Where present and lawfully disclosed, information may be used for maintenance, safety, locating overdue or stolen vehicles, documenting mileage, and investigating rental incidents, subject to applicable privacy law and the disclosed privacy policy. We do not authorize unlawful surveillance or undisclosed in-cabin audio recording. Do not tamper with installed equipment. Necessary rental and incident records may be provided to insurers, claims administrators, payment processors, authorities, or courts as permitted or required by law.

20 Governing law and preservation of rights

Virginia law governs this Agreement except where mandatory law of another jurisdiction or federal law controls. A dispute may be brought in a court with lawful jurisdiction and venue; no mandatory arbitration, jury waiver, or class-action waiver is imposed by this document. Nothing releases the Company from its own negligence, fraud, willful misconduct, unsafe-vehicle obligations, or other liability that cannot lawfully be excluded. No criminal liability or punitive damages are created by contract.

If a provision is unenforceable, it applies only to the lawful extent and the remaining provisions continue if they can operate fairly. Failure to enforce one term is not a permanent waiver. This Agreement and the accepted Reservation Record are the complete rental contract. Changes must be recorded and accepted in writing; an employee's informal statement cannot expand insurance coverage. Obligations relating to lawful unpaid amounts, claims, credits, and disputes survive return.

21 Electronic signature and agreement

By applying my electronic signature through the reservation signing process, I confirm that I am the identified Renter, have received and had the opportunity to review this Agreement and the incorporated Reservation Record, and agree to their terms. I specifically acknowledge my responsibility for amounts lawfully owed if my own insurer or coverage provider declines or fails to pay, subject to applicable law and valid protection. The signature, signer identity, timestamp, and reservation association captured by the signing system are incorporated into this Agreement. No separate handwritten entry is required.

DB Elite Auto | inquires@dbeliteauto.com

Business mailing address: 10919 Georgetown Pike, Great Falls, VA 22066

The mailing address is not a pickup location unless confirmed in the reservation.